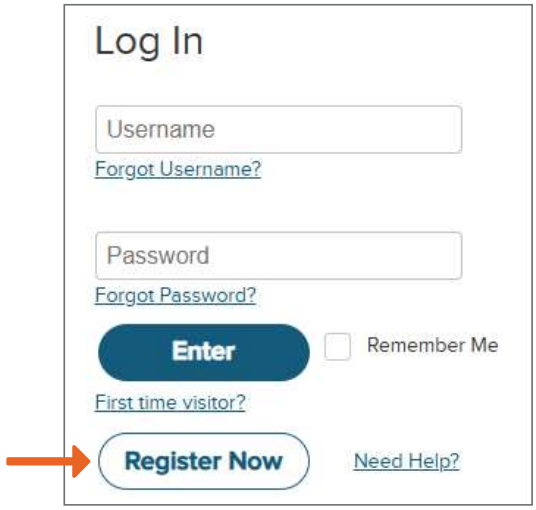
Accessing your new account at Voya



Follow these steps to register for online access.

- Go to **VoyaRetirementPlans.com**
- Click *Register Now*



Welcome

Enter the required information on the *Welcome* screen and click *Continue*.

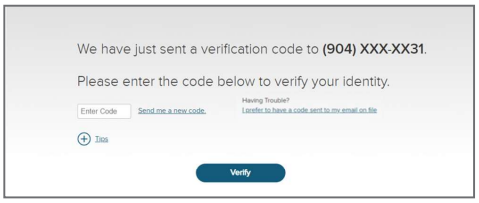
- If you received a PIN in the mail, click *I have a PIN*. Once you enter your PIN on the following screen, you'll be prompted to create a unique username and password for ongoing access.



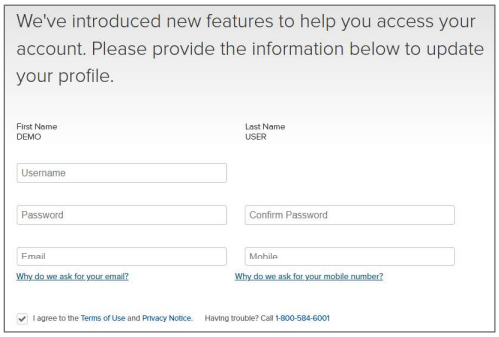
When registering, you will follow one of two scenarios:

Scenario 1

You will receive a code through the most convenient method you have on file with Voya (text or email). Enter the code and click *Verify*.



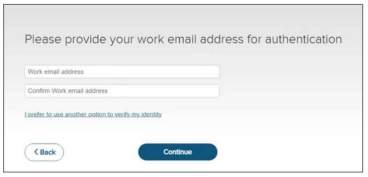
Create a unique username and password for ongoing access to the website and click *Continue*. Your login credentials will also be used for the Voya mobile app.



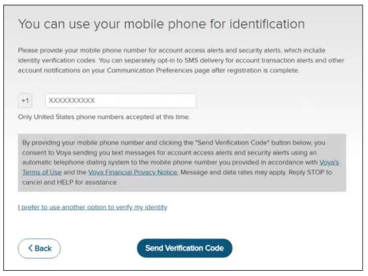
Scenario 2

There may be multiple registration options available. Proceed with the option that works best for you.

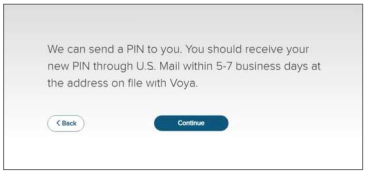
- If you are an active employee registering an account through your employer's plan and your employer permits the use of work email as a registration option, enter your work email to have a code sent to that address.



- Your mobile number may be used to verify your identity. Enter your mobile number to request a code be sent via text.



- If the above registration options aren't available, a PIN will be mailed to your address of record. It may take up to 7 days to receive your PIN.



Once you have received and entered your code or PIN, create a unique username and password for ongoing access to the website and click *Continue*. Your login credentials will also be used for the Voya mobile app.

Need help?

If you have questions, please call 800.584.6001 number and press "0" to speak with a customer service associate. Associates are available weekdays from 8 a.m. to 9 p.m. ET (excluding stock market holidays).

Not FDIC/NCUA/NCUSIF Insured | Not a Deposit of a Bank/Credit Union | May Lose Value | Not Bank/Credit Union Guaranteed | Not Insured by Any Federal Government Agency

Any insurance products, annuities and funding agreements that you may have purchased are sold as securities and are issued by Voya Retirement Insurance and Annuity Company ("VRIAC"), Windsor, CT or ReliaStar Life Insurance Company, ("ReliaStar"), Minneapolis, MN. VRIAC or ReliaStar is solely responsible for meeting its obligations. VRIAC is solely responsible for meeting its obligations. Plan administrative services provided by VRIAC or Voya Institutional Plan Services, LLC ("VIPS"). Neither VRIAC nor VIPS engage in the sale or solicitation of securities. If custodial or trust agreements are part of this arrangement, they may be provided by Voya Institutional Trust Company. All companies are members of the Voya® family of companies. **Securities distributed by Voya Financial Partners, LLC (member SIPC) or other broker-dealers with which it has a selling agreement.** All products or services may not be available in all states.

232407 4648854_0825 © 2025 Voya Services Company. All rights reserved. CN4729150_0827

PLAN | INVEST | PROTECT

VOYA®